RISO News Flash

Product Marketing

Reference #339 February 18, 1999

Attention: All RISO Dealer Principals, RSMs, DSMs, and Technical Managers

Deadline — SC7000 Upgrade Program Ending!

For the past year, RISO has offered an SC7000 Upgrade Program to its dealers. Under this program, any SC7000 in the field could be sent back to RISO to be upgraded to an SC7500 free of charge, except for one-way shipping costs. This program ends on Friday, March 12, 1999.

Beginning Monday, **March 15, 1999**, RISO will no longer provide free SC7000 Upgrades. The cost will be **$300** per unit. Therefore, any SC7000's received by RISO Warranty & Repair on or after Monday, March 15, 1999, will be charged $300 for an upgrade. The process is as follows:

*Return the SC7000 in its original box with a completed RMA to RISO's Warranty and Repair Department. The SC7000 will be upgraded and sent back to the dealer within **ten** business days from the date of receipt. The dealer is responsible for the shipping costs to RISO, and RISO will incur the return shipping costs.

Note: An SC7000 cannot be upgraded to an SC7700, and an SC7500 cannot be upgraded to an SC7700.